Open Action Items
* Aaron will get new web pages made for service catalog and desktop. Christi will get a web page made for Application Solutions program.

PM Brown Bag – Ann submitted the proposal to Mark for approval. Mark made some slight changes to the wording but approved it. Ann committed to set the first one up in the month of July.

Marion handed out a visio copy of the dependencies that were identified at the last meeting. We made updates. We also need to talk about the difference between a dependency and a process model that needs to be in place for the groups to function together. We talked about the various areas that need processes developed in order to effectively work as a process driven organization. The area that is implementing a process is: Support Center => Service providers. The areas that need processes developed and/or implemented are: Apps (hardware demand) ⇔ Core Tech (supply and support), DLs/Service providers (requirements) ⇔ IT Services (develop service definition and level) => Service providers (provide services).

ITTP Risk Log – Attached to this email. We walked through each risk and updated them.