

<b>Information Technology Matrix 2005</b>		
<b>Karalee Richter - Coordinator for IT Operations</b>		
Support: 460-2143		
IT E-mail: cuhs.it@ucsc.edu		
Staff Portal: <a href="http://cuhsportal.ucsc.edu/">http://cuhsportal.ucsc.edu/</a>		
<b>Teams</b>	<b>Job Title</b>	<b>Description</b>
<b>Computer and Network Support</b>		
Sylvia Fox-Fleharty	Help Desk Coordinator	Answer and document FAQ's, IT web site maintenance, remote desktop support to Mac and PC users
John Rocchio	Residential Network Manager	Resnet Support
Vicki Davis	Mac Computer Support Specialist	Mac user technical support
Dennis Ikegami	PC Computer Support Specialist	PC user technical support
<b>IT Technical Support Analyst</b>		
Karalee Richter	Coordinator for IT Operations	CCURE Door Access, University Center POS/Club Management Software, FSH Network Project (Backup Lindsay), Food Pro Management System, Fixit System
IT Analyst	IT Analyst	CBORD Dining Card System (Backup Karalee), UCenter POS/Club Management Software, Door Access (backup Karalee),
Tammy Heinsohn	Technical Coordinator	CBORD Dining Card System (Backup Karalee), UCenter POS/Club Management Software, Door Access (backup Karalee),
<b>Programming and Database Development</b>		
Phil Waugh	Senior Programmer	HR Systems, Staff Portal, Fixit, Slug Clock, Technical Web issues.
Kevin Threm	Programmer Analyst/Sys Admin	Technical web issues, SHO, Judicial Database, PT System Administrator
Carl Lischeske	Programmer Analyst	HR Systems, Staff Portal, Fixit, Slug Clock, Technical Web issues.
<b>System Administrator</b>		
Laurie Carnahan	System Administrator	System backups and data recovery. User permissions on folders for both file servers (J&K drive). Server Admin for domain logins.